

FALCON GUARDIAN SERVICES

"The Name you can trust upon. With Logical & Professional Approach"

COMPANY PROFILE

REGISTER OF FIRMS NO: SEA/HYD/ALO/20/0860510/2024

LABOUR LICENCE NO: ALO/20/0860510/2024

MSME: UDYAM-TS-09-0149077

GST: 36BKJPJ7756G1ZR

EPF: APHYD3515290000

ESI: 52002373850000999

PAN: BKJPJ7756G

At the outset, we take this opportunity to introduce ourselves

M/S. FALCON GUARDIAN SERVICES to your organization. We are a Security & Housekeeping agency and providing services to various industries, corporates / commercial establishment, banks and hotels etc., for more than 5 year, where the monitoring of security & housekeeping functions are carried out by our well expertise personnel. We have around 400 security & housekeeping personnel engaged in various companies.

Our main concern is to ensure Cleaning, protection and guarding the valuable property assets, movable and immovable of our valuable clients against loss or damage of any sort, such as theft, vandalism, sabotage fire and from unsocial elements, with utmost care, honesty, integrity, diligence, devotion and sincerity through our fully trained security and Housekeeping personnel.

We take this opportunity to introduce our self as **M/S. FALCON GUARDIAN SERVICES** in providing high quality Professionals, We provide effective services round the clock at various client's in Hyderabad Telangana.

MISSION:

To be recognized as a Total Security and Housekeeping Service Provider with a Competent, energized and committed workforce and to provide Services with a Vision through a dedication and continuous improvement.

QUALITY POLICY:

Our **MANAGEMENT SERVICES** Intends to achieve its future growth plans by strictly adhering to quality and timely supply of services to its valued clients in the sectors of Security and Housekeeping Services.

Address: H. No. 41/1241/13, Khanamet, Hitec City, Hyderabad, Rangareddy-500084.

Contact no: +91 7993336522, **Mail:** info@falconguardian.in **Web:** falconguardian.in

ABOUT US:

M/S. FALCON GUARDIAN SERVICES is offering a range of Security and Housekeeping Services to Corporate, Residential Complexes, Commercial Complexes, Shopping Malls, Multiplexes, and Hospitality Industry.

M/S FALCON GUARDIAN SERVICES is focused on enhancing long-term asset values. We provide Security and Housekeeping services for a range of institutional and individual clients. We have built expertise to offer a range of services detailed in this document to corporate and residential centers ranging from large to medium to small complexes. We collaborate with our clients to facilitate an efficient transition; lower operating costs while maintaining quality services levels and provide accurate, timely property accounting and reporting.

OUR PROCESS:

Success in providing Security and Housekeeping is more than just creating a functional workplace-it's creating a workplace that functions to meet the evolving demands of the core business. Our Facility Managers collaborate with each client to identify and implement strategic facilities management solutions designed specifically to improve value Customizing our services to provide the best solution for companies of any size, with requirements large and small.

We have a highly skilled workforce. Every project has its uniqueness and needs to be managed differently. Our delivery team goes through a special on-site training for each project that the Company acquires. In this training, we explain them the details of the services to be offered and the peculiarities of the project. This helps us maintain a very high standard of services.

We are not only focused towards providing the best services as per client's requirement, but we also provide value added services to our clients. We study the current scope of activities in detail, understand how the same can be improvised, and suggest the client on the additional services to be introduced. We collect data from the end users and understand how we can serve them better,

We have regular reviews with our clients and based on their feedback and our analysis make necessary changes to the service delivery process to meet their requirements.

We **M/S. FALCON GUARDIAN SERVICES** are committed

- To motivate all our employees to achieving the above the targets by providing necessary training.
- To understand and respond to the needs of our clients through effective communication with them.
- To conduct onsite training for our Security and Housekeeping personnel's and the client on conducting emergency evacuation mock drills.

The management of **M/S. FALCON GUARDIAN SERVICES** reiterates its commitment to ensure proper and effective implementation of the Quality Management Systems and our employees are trained in offering the same.

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RECRUITMENT:

We choose our personnel very carefully; we train them under a strict physical and mental fitness that makes them tough and brave.

➤ **Various Services provided by us:**

- **Guarding Services**
- **Housekeeping Services**
- **Facility Management Services**
- **We Specialize in Event Security & Housekeeping Services**

➤ **For Customer satisfaction we ensure the following:**

- **Regular visit by Area Office & Sr. Area Officer**
- **Surprise check by Sr. Management**
- **Special training given to all Personal**
- **Prompt response to our clients**
- **Client specific on job training provided**

❖ **GST @ 18% if Applicable**

❖ **Monthly billing shall be raised on 01st day of every month and payment to be Released within 7 Working days.**

We hope that rates will be accepted at your end and you will give us a chance to serve your organization. Looking forward for your valuable reply.

Thanking you,

**FALCON
GUARDIAN
SERVICES**

M/S. FALCON GUARDIAN SERVICES



Authorized Signature

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